

Patrik Söderström

Curriculum Vitae

PERSONAL DETAILS

DOB: 11/05/1979
Nationality: Swedish
Address: Heppen – Belgium.

OBJECTIVE

To obtain a position which uses and challenges my knowledge about the IT environment, quality, communication and people management skills.

EDUCATION

1998: US, Alaska Skyview Highschool graduate with GPA 3.9 (max: 4.0)
1999: Sweden, Malmö Latinskolan college level graduate

LANGUAGE SKILLS

Swedish (mother tongue)
English (fluent)
Dutch (fluent)

CERTIFICATION

Certificates	Year Achieved
MCSA Windows Server 2012	2013
Prince 2 Foundation	2013
MCTS Microsoft Lync Server 2010	2012
MCITP Enterprise Messaging Administrator	2008
MCSE Windows 2003	2007
MCSA Windows 2003 Messaging	2007
ITIL foundation	2007
Linux+	2003
MCSA Windows 2000 Messaging	2003
MCSE Windows 2000	2003
MCSE Windows NT 4	2001

IT BACKGROUND

- 2012 - 2014 HP Technical Messaging Client Capability Lead for Sony Mobile. Responsible for the worldwide message environment. Technologies include Exchange 2007, BES, LCS, OCS and ISA server.
- 2009 - 2012 HP Technical Messaging Engineer for the Swedish customer TAC. Operational and project responsibilities and execution for Exchange 2007, BlackBerry, Ironport, LCS & OCS.
- 2004 – 2009 EDS / HP Technical Messaging Engineer for one of the largest Dutch customers (DSM). Responsible for the support and projects of 130+ Exchange servers and the worldwide service. Exchange 5.5, 2003 & 2007.
- 2002 – 2004 EDS Technical Team Leader in EMEA for the data infrastructure. Managing a team of eleven engineers responsible for the operational environment.
- 2000 – 2002 EDS Technology Team Leader. Leading a team of five technicians supporting the voice and data infrastructure for more than 500 Belgian helpdesk users. Data management of servers and clients consisting of Win 95 / NT 4 / 2000. Voice infrastructure responsible for the Lucent / Avaya ACD – PBX.
- 1999 – 2000 EDS Technical Business representative. Creating and providing training for new helpdesk employees. Also assisting the helpdesk as technical SME for Windows Desktop / Server and applications.
- 1997 - 1998 Primary developer and designer for the Skyview High School home page.

Convert business requirements into a viable design along with working HTML code.

PROJECT ACTIVITIES

OCS XMPP GATEWAY	Delivery the technical design on how integrate an XMPP Gateway with OCS 2007.
SYMANTEC BRIGHTMAIL	Deliver a technical design for Symantec Brightmail 10.0.
EXCHANGE 2010 UPGRADE	Work with HP Chief Architect to deliver a technical design for an Exchange 2007 → Exchange 2010 upgrade. Lead the implementation of installing, documenting and migrating mailboxes.
OCS 2007R2 ROLLOUT	Create a technical design and implementation plan. Also install, configure and migrate the users.
IRONPORT DEPLOYMENT	Create a technical design of an Ironport solution. Duties also included the installation and configuration of the device.
EXCHANGE 2007 UPGRADE	Assist the technical architect with an Exchange 2003 → Exchange 2007 upgrade. Participate in all implementation steps such as installation, configuration and documentation.
WINDOWS 2000 ROLLOUT	Review and approve the technical design for a Windows 2000 domain. Install servers, configure Active Directory, create group policies and package deployment.
AVAYA ACD MIGRATION	Install, configure and program a new IVR to work with Avaya Interaction Center.

IT PROFICIENCY

(in order of competency)

Microsoft Exchange Server 5.5 / 2000 / 2003 / 2007 / 2010
Symantec BrightMail 10.0
Cisco Ironport
Office Communications Server 2007R2
Windows 3.11 / 95 / 98 / NT / 2003 / 2008
Active Directory
Powershell / Scripting and Automation
Linux
C++ Programming
CMS (Call Management System)
Definity (Avaya PBX)

HOBBIES

Technology Interested
Playing Sports
Playing the Guitar